



Where *Risk* Meets *Opportunity*

Captive Management Services

Delivering Outstanding Service



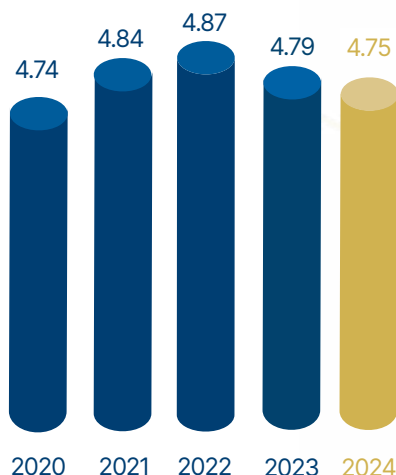
The delivery of timely and accurate financial reporting services is essential to the management of your captive. At SRS, this is the foundation of our business. Delivering top-quality captive management and consulting services to you is what makes us successful. You can see our commitment to quality through our internal controls, use of technology, and customer feedback.

Internal Controls

SRS is the first captive manager to complete SSAE 18 reviews on its captive management services across all domiciles. SRS also follows the ISO 27001 information security framework and uses industry-standard encryption, authentication mechanisms, and firewalls for internet traffic. Audited monthly and annual testing of backup and disaster recovery are standard for SRS. We are committed to maintaining and improving our control environment.

Customer Feedback

Formal stewardship reports on our captive accounts are conducted annually to review service quality and highlight areas for improvements. The quality of our services is evidenced by the results of our annual client surveys, in which our clients consistently state that they are very satisfied with our services.



Technology

SRS is not dependent on proprietary technology. We use proven, best-in-class technologies to improve the management of captives. This approach allows us to respond more rapidly to the needs of our clients. Our customized technology solutions include extranets for all client accounts; flexible, scalable accounting software; and daily reconciled investment data.



SRS has built a great culture within its organization. The employees are genuinely interested in our business and bring ideas, concerns, or thoughts continuously to our attention.

Jan Klodowski
VP/Director Captive Operations
Agri-Services Agency

Timeliness is excellent. Knowledge is outstanding. Solution-focused answers and impressive grasp of the data and always readily available.

Jimmy Bynum
CEO & Founder
Garde Solutions



Helping Clients Succeed

Our success is dependent on our clients' success. We don't believe it is good enough to just keep a captive's books and records. We want our clients to succeed and we have developed specific services to help them succeed.

Technical & Analytical Services

Our technical and analytic services provide a captive with its own underwriting resources. Our services include:

- Loss scorecards and cause of loss reports to proactively manage claims costs.
- Data cleansing and management services.
- Pricing, allocation, policy issuance, and premium rating services.
- Analytical services in support of reinsurance, collateral, and fronting negotiations.

Strategic Consulting

We take a lifecycle approach to captive development, from feasibility to strategic reviews, expansion, redomestications, and even runoff. We aim to help the captive maximize the value it provides to its owners at any stage in its development. Our proprietary Captive 360° strategic planning service sets direction for new and existing captives, while our ratio and benchmarking analyses enable our captive clients to assess their overall performance against their peers as well as the entire industry.

Providing a Depth of Expertise

Our business is about our people. A client's experience is dependent largely on the quality and depth of their account team. At SRS, we have taken several steps to ensure that our clients have access to experienced, qualified captive professionals.

EXPERIENCED PERSONNEL: As a firm, we have made a conscious effort to hire and retain experienced captive insurance professionals for our business.

MOTIVATED STAFF: As captives are at the heart of our company, our incentive programs are designed specifically for our captive management and consulting personnel.

ACCOUNT TEAM STRUCTURES: All of our account teams include a director of the company, providing clients with direct access to the senior management of the firm. Our staff has received high ratings in our customer surveys for their responsiveness and attention to detail. We have not experienced high levels of staff turnover.

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The SRS staff are simply the best—very capable, professional, and personable.

Michael Jones
VP Legal Affairs & Compliance
Cape Cod Healthcare

More than Captives

SRS doesn't just manage captives. We manage a variety of insurance company structures, including commercial insurance and reinsurance companies.

Our team is composed of industry veterans with leadership and operational experience across the global insurance and reinsurance markets, and includes former CEOs and CFOs as well as professionals with US, Lloyds, European, and offshore market expertise. We employ highly skilled accounting and IT staff from major commercial insurers and reinsurers. We are proud of the long tenure of many of our employees.

Services

Captive Management

General management services
Financial reporting
Regulatory compliance

Program Management

Underwriting and technical insurance consulting
Loss analysis
Fronting, reinsurance, and collateral negotiation

Captive Consulting

Feasibility studies
Strategic reviews and e-feasibility studies
Runoff and closure services

Governance, Risk, & Compliance

Regulatory compliance
Independent governance review
Board effectiveness guidance and training

North America

Alabama
Alberta
Arizona
Arkansas
British Columbia
Connecticut
Delaware
Georgia
Hawaii
Indiana
Iowa
Massachusetts
Michigan
Missouri
Montana
Nevada
New Jersey
New York
North Carolina
Oklahoma
Oregon
Pennsylvania
South Carolina
Tennessee
Texas
Utah
Vermont
Washington, D.C.

Bermuda & Caribbean

Barbados
Bermuda
Cayman Islands

South America

Colombia

Africa

South Africa

Europe

France
Gibraltar
Guernsey
Ireland
Italy
Luxembourg
Malta
Sweden
Switzerland
United Kingdom

