

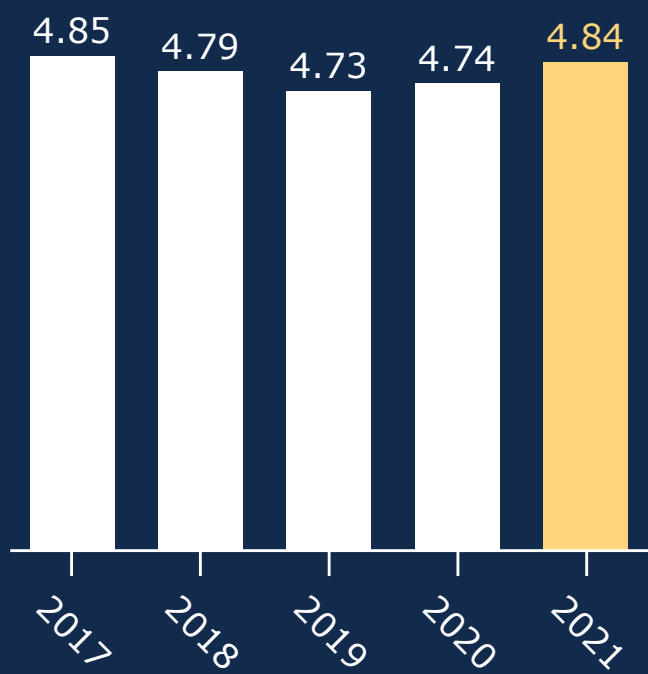
2021 Customer Satisfaction Survey Results

Strategic Risk Solutions (SRS) undertakes an annual survey of clients to gauge satisfaction with the firm's services and to identify areas for improvement. The 2021 survey was conducted in January 2022. We are publishing the results of the survey for the benefit of current and future clients.

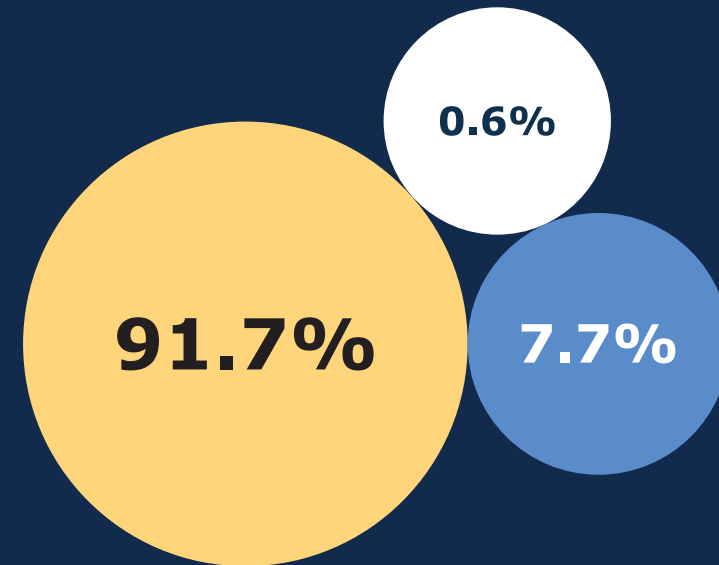
Overall Level of Satisfaction

99%

of respondents gave a satisfaction rating of at least 4 out of 5 stars.



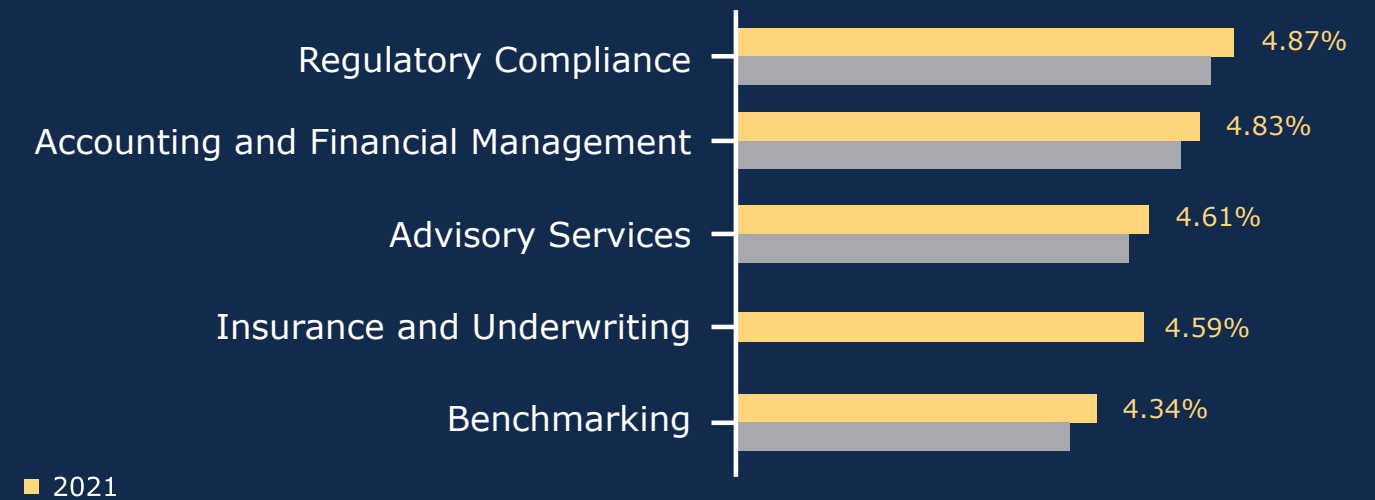
Quality and Level of Staff Interaction



- Very Good
- Good
- Neutral

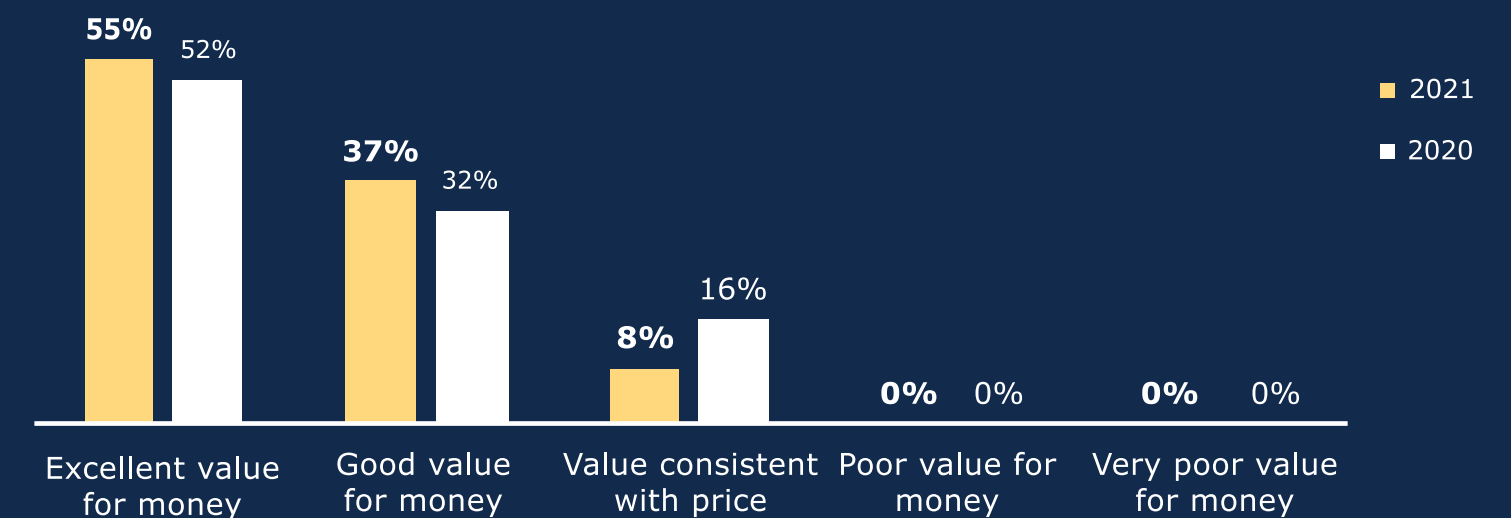
Service Quality

Quality of different aspects of captive management and consulting services



Value for Money

Respondents rated the value of the services provided by SRS compared to the price of the services.



About Strategic Risk Solutions

SRS is the world's largest independent insurance manager. With over 25 years' experience, SRS provides management and consulting services to a wide range of insurance company structures, from single parent captives to complex commercial insurers and reinsurers. SRS has operations in the United States, Europe, Barbados, Bermuda, Grand Cayman, Guernsey and South Africa. For more information, please visit www.strategicrisks.com.

