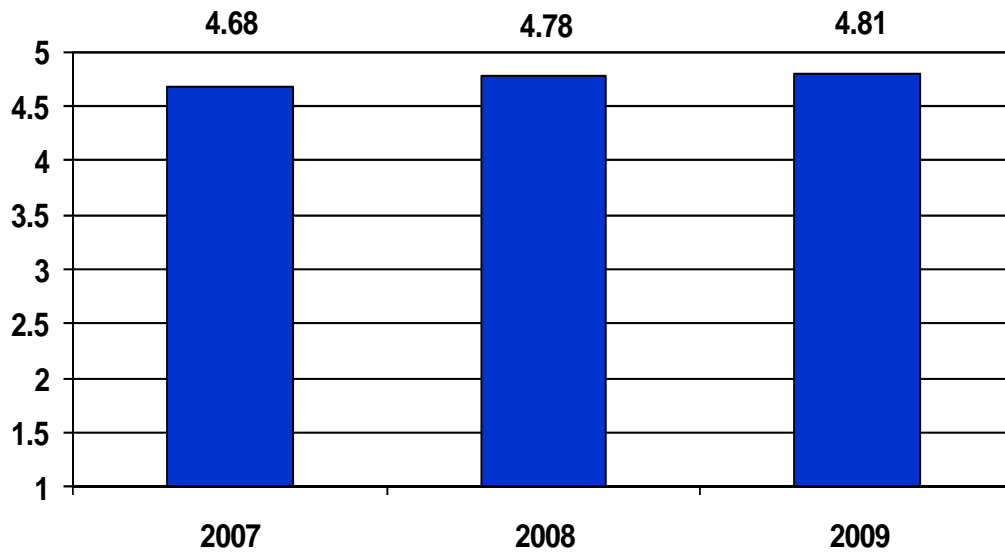


Strategic Risk Solutions – 2009 Customer Satisfaction Survey Results

Strategic Risk Solutions (SRS) undertakes an annual survey of clients to gauge satisfaction with the firm's services and to identify areas for improvement. The 2009 survey has recently been completed. We are publishing the results of the survey for the benefit of current and future clients.

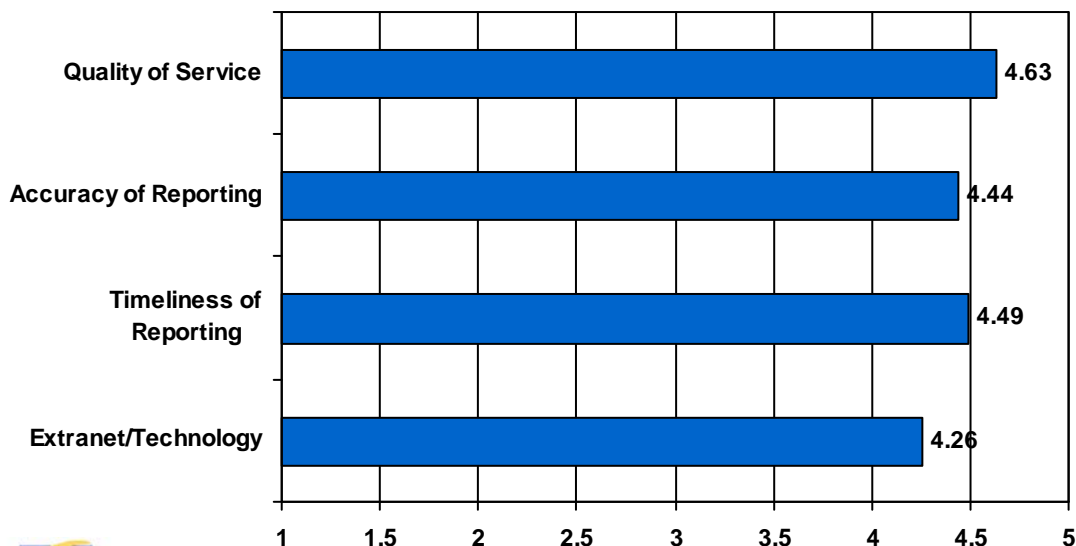
Overall Level of Satisfaction with SRS



(1 = very dissatisfied, 2 = dissatisfied, 3 = neutral, 4 = satisfied, 5 = very satisfied)

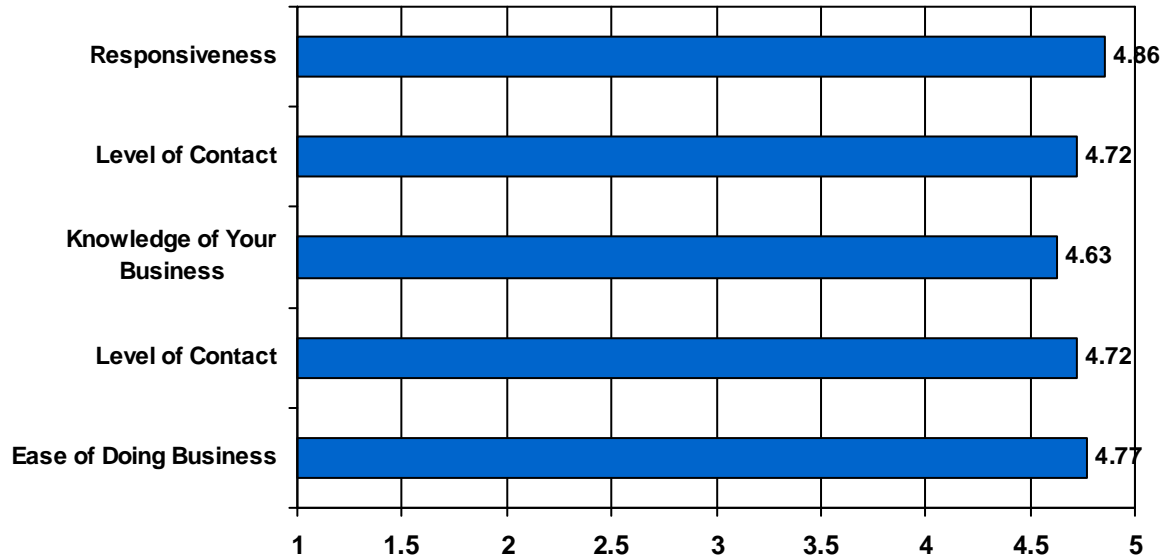
Services

Respondents rated our services in four areas on a scale of 1-5 (1 = very dissatisfied, 2 = dissatisfied, 3 = neutral, 4 = satisfied, 5 = very satisfied). The average ratings were as follows.



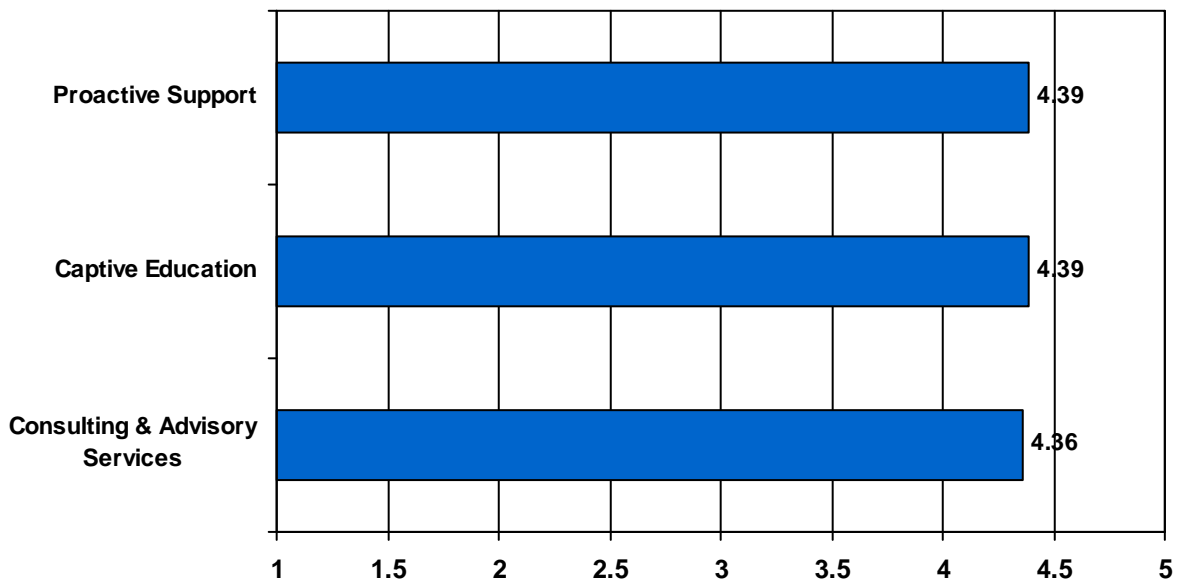
Quality of Staff

Respondents rated the quality of our staff and client interactions in five areas on a scale of 1-5 (1 = very dissatisfied, 2 = dissatisfied, 3 = neutral, 4 = satisfied, 5 = very satisfied). The average ratings were as follows.



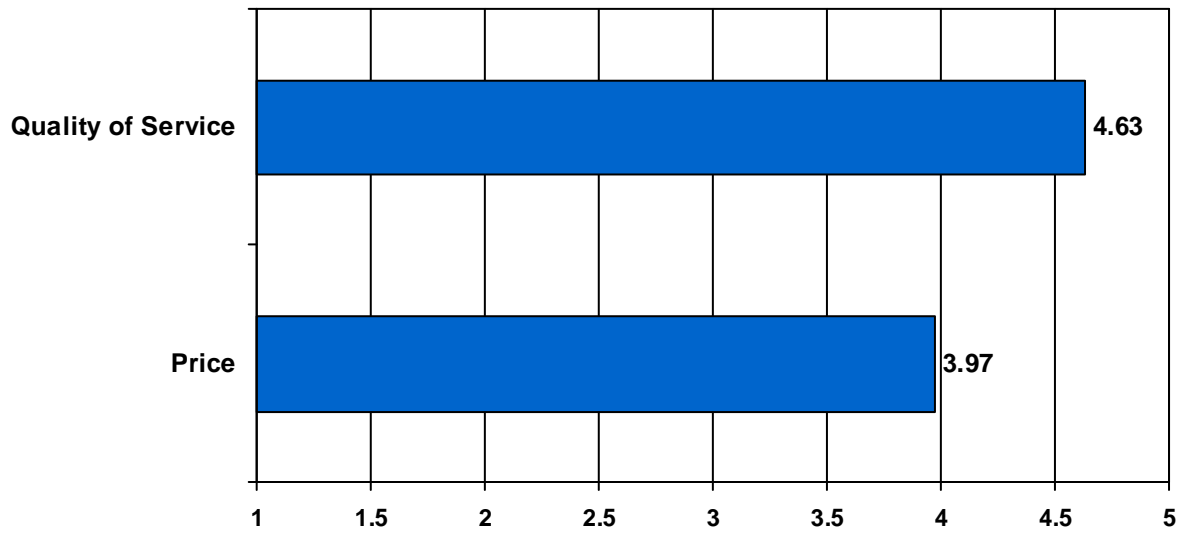
Level of Support

Respondents rated our level of support in three areas on a scale of 1-5 (1 = very dissatisfied, 2 = dissatisfied, 3 = neutral, 4 = satisfied, 5 = very satisfied). The average ratings were as follows.



Comparison to Other Managers

Respondents rated the quality and price of services against other managers they have experienced on a scale of 1-5 (1 = well below average, 2 = below average, 3 = average, 4 = above average, 5 = well above average). The response rate for this question was slightly less than 50% as many customers were not familiar with other managers. Of the responses provided, the combined ratings were as follows.



Value

We asked respondents if SRS was a good value to their organizations. **100%** respondents who answered the question said “Yes”.

Contact

For more information about our 2008 customer satisfaction survey, please contact Brady Young at brady.young@strategicrisks.com or 781 672 3460.

About Strategic Risk Solutions

SRS is a leading independent captive management firm with representation in all major onshore and offshore domiciles. It provides financial reporting, regulatory compliance and underwriting management services to existing and prospective captive insurance companies.

For more information, please visit our web-site at www.strategicrisks.com