

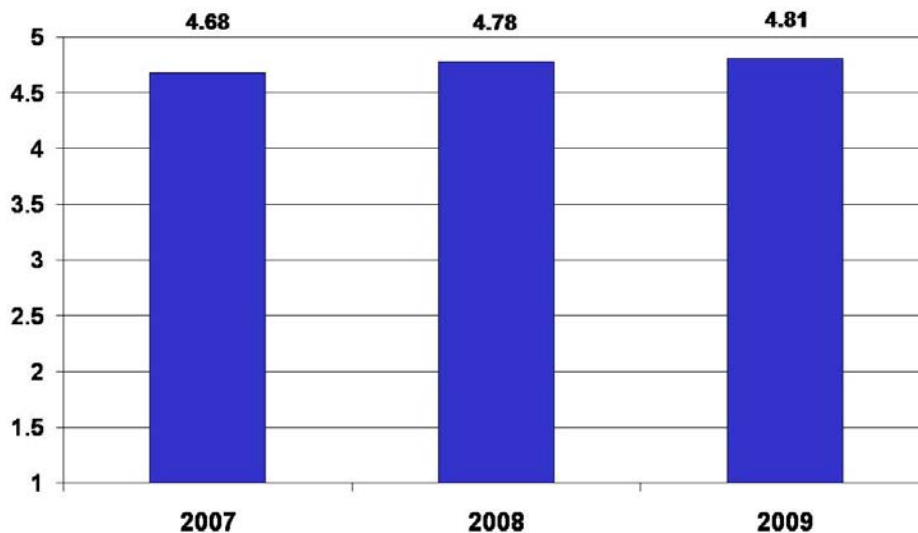


## Strategic Risk Solutions Receives High Marks in Customer Survey

**Concord, MA – August 12, 2009.** Strategic Risk Solutions (SRS), a provider of captive management and consulting services announced today the results of its annual customer survey.

For the third straight year, the company received satisfied to very satisfied ratings from its customer base. Ratings were slightly higher than previous years.

**Overall Level of Satisfaction with SRS**



(1 = very dissatisfied; 2= dissatisfied; 3 = neutral; 4 = satisfied; 5 = very satisfied)

“We are naturally very excited about the survey results and the continued positive feedback we receive from our customers”, said Brady Young, President of SRS. “This is particularly pleasing at a time when economic pressures have caused many captive managers to cut back and service to suffer. There is a perception in the industry that service is poor across all captive managers. I’m pleased to say that is not the case at SRS”, added Young.

The survey was conducted during June and July of this year with over 50% of customers responding. Other key feedback from the survey included:

- The responsiveness of the team received the highest combined rating as a service characteristic.
- All service characteristics received a combined rating of “satisfied” or higher.

- SRS's quality of service was rated "well above average" compared to other managers. Price was rated "above average".
- All respondents said SRS was good value for their organizations.

For copies of the survey results, please contact Andrew Berry at [andrew.berry@strategicrisks.com](mailto:andrew.berry@strategicrisks.com) or 781 672 3454.

**About Strategic Risk Solutions (SRS) [www.strategicrisks.com](http://www.strategicrisks.com)**

SRS is a leading independent captive management firm with representation in all major onshore and offshore domiciles. It provides financial reporting, regulatory compliance and program management services to existing and prospective captive insurance companies.

For more information, please contact Strategic Risk Solutions at 781 487 9800 or [info@strategcrisks.com](mailto:info@strategcrisks.com).